

CONSUMER CANCELLATION INSTRUCTIONS

Your right to cancel

As a consumer, you have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day on which you acquire or a third party other than the carrier and indicated by you acquires physical possession of the Goods.

To exercise the right to cancel, you must inform QEP Co. UK Ltd* (see details below) of your decision to cancel this contract via clear statement (eg a letter sent by post or email). You may use the attached cancellation form but it is not obligatory.

Effect of cancellation

If you cancel this contract, we will reimburse all of the payments received by you.

We may make a deduction from the reimbursement for loss in the value of the goods supplied, if the loss is as a result of unnecessary handling by you.

We will make the reimbursement without undue delay and no later than:
14 days after the days we received back from you any goods supplied; or
(if earlier) 14 days after you provide evidence that you have returned the goods.

We will make the reimbursement using the same means of payment that you used for the initial transaction, unless you have expressly agreed otherwise; in any event you will not incur any fees as a result of the reimbursement.

We will collect the goods but you will have to bear the direct cost of returning the goods. The cost will be confirmed upon request.

*To exercise your right to cancel, contact QEP Co. UK Ltd at:

QEP Co. UK Ltd.
Second Floor, The Maltsters
Wetmore Road
Burton-upon-Trent
Staffordshire, DE14 1LS
Tel: 01283 245430
Email: sales@gepuk.com

CONSUMER CANCELLATION FORM

You may use this form to inform us that you are exercising your right to cancel, but is not obligatory.

To:

QEP Co. UK Ltd.
Second Floor, The Maltsters
Wetmore Road
Burton-upon-Trent
Staffordshire, DE14 1LS
Tel: 01283 245430
Email: sales@qepuk.com

I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract if sale for the following goods ordered on/received on [*]

Name of consumer:

Address of consumer:

Signature of consumer:

Date:

[*] delete as appropriate